Saint Lucia BioButton COVID-19 Screening Solution
Updated 01.11.2021

FAQS

Overview
What is the BioButton™ COVID-19 Screening Solution?
The BioButton™ solution consists of four (4) components:

- **BioButton™ medical-grade wearable device:** A coin-sized, single-use disposable wearable that is discreetly worn on the upper left chest for continuous vital sign monitoring of temperature, respiratory rate and heart rate at rest.
- **BioMobile™ application:** A downloadable mobile application (iOS and Android) that securely collects vital sign measurements from the BioButton device via Bluetooth.
- **BioMobile daily health screener survey:** A convenient mobile-based app that captures patient reported data via its daily health screener survey, including COVID exposure risks and symptoms based on current CDC guidelines.
- **BioReport™ analytics and reporting:** A HIPAA-compliant BioReport will be delivered every six (6) hours, by secure email, for vital sign data visualization. The BioCloud™ applies advanced analytics to the BioButton device and BioMobile application data to inform the BioButton wearer on the appropriate follow-up actions with Employee Health for further medical management and guidance.

For more information on the BioButton COVID-19 Screening Solution, visit www.biointellisense.com/biobutton.

What medical information does the BioButton™ device capture and how is it protected?
The BioButton™ measures continuous vital signs of temperature, respiratory rate and heart rate at rest. BioMobile™ securely captures vital sign data via Bluetooth and combines daily health screener survey results into the BioReport. BioButton data is HIPAA-protected and the BioReport is in your sole control. Your personal health information is encrypted and managed under strict privacy and security standards.

**Important Notice:** The BioButton is a screening tool only for symptoms associated with COVID-19; it is not intended for diagnosis or to replace a diagnostic test for the virus.

Get Started
Where do I purchase the BioButton device?
Access the Saint Lucia secure site for BioButton purchase Here <Include link to the ecommerce site>

How do I access the BioMobile application and complete the registration process?
The BioMobile application is available for iOS or Android download. To complete the mobile-based setup and registration process, please enter the Saint Lucia Registration Code: **SLUCIA**

A Quick Start Guide will be provided with the BioButton device shipment and upon arrival at the airport. For reference:

<Paste the Quick Start Guide Here>

**Pair + Wear**

**How do I apply the BioButton device?**
The BioButton device is applied to the upper left chest with a medical grade adhesive. Instructions for Use are included in the packaging.

The BioButton instructional video can also be found here: [https://biointellisense.com/assets/biobutton-instructional-video.mp4](https://biointellisense.com/assets/biobutton-instructional-video.mp4)

<Also include QR code for Video>

**When should I start wearing the BioButton device and completing my daily survey?**
We recommend wearing the BioButton device and completing the BioMobile daily health screener survey **for up to seven (7) continuous days prior to travel and/or for fourteen (14) continuous days upon arrival at the Hewanorra International Airport.** After the fourteen (14) day quarantine screen period, you can remove and dispose of the BioButton device.

**How long will I wear the BioButton device?**
We recommend wearing the BioButton™ medical device for **up to seven (7) continuous days prior to travel and/or for fourteen (14) continuous days upon arrival at the Hewanorra International Airport.** If you have any COVID-19 risks, symptoms or concerns, please contact the Saint Lucia Ministry of Health at [https://www.covid19response.lc/p/contact-numbers](https://www.covid19response.lc/p/contact-numbers)

**What do I do with the BioButton at the end of the fourteen (14) days of monitoring?**
The BioButton device is disposable – simply remove the device and adhesive from the upper left chest.

**Daily Survey + Insights**

**Can I see my vital signs and what should I do if they are abnormal?**
Every six (6) hours you will receive a BioReport by secure email displaying your vital sign trends for the previous six-hour period and over the entire period that you wear the BioButton™ device. The BioMobile daily health screener survey should be completed once per day.

Based on the combination of your vital sign data and BioMobile survey results, the system may indicate symptoms and/or an adverse trend to guide appropriate follow-up actions based on Ministry of Health protocols by contacting [https://www.covid19response.lc/p/contact-numbers](https://www.covid19response.lc/p/contact-numbers)

**Support**

**Who do I contact if I need assistance or support with the BioButton device, BioMobile app or BioReport?**
Please contact BioIntelliSense Support by email at support@biointellisense.com or call 1-888-908-8804 between 9am-5pm MT or WhatsApp at <insert number>. If you contact support after standard business hours, please leave your name, phone number and reported issue for appropriate follow-up customer service.

Additional resources that may be helpful in understanding the BioButton™ and how to use it:
• BioButton™ Instructions for Use:
  https://biointellisense.com/assets/_720x400_crop_center-center_none/biobutton-instructions-for-use.jpg