



March 19, 2020

Dear valued guest,

As the global impact of COVID-19 continues to develop, we have made the very difficult decision to temporarily close Windjammer Landing from Sunday, March 22<sup>nd</sup>, 2020 to Thursday, April 30<sup>th</sup>, 2020. This decision has been made based on the limited airline flights to and from the island, recommendations from the government and global medical authorities to best protect the health and safety of our staff, community and guests which is, and always will be, **our first priority**.

For any guests scheduled to arrive at the resort between Friday, March 20<sup>th</sup>, 2020 and Thursday, April 30<sup>th</sup>, 2020 we will issue a credit to rebook your stay within 18 months of your original travel date. Rebooked dates will be subject to availability. Our resort staff, including our front desk team, will remain available to assist with re-bookings and changes to your travel plans. Please email [reservations@windjammer-landing.com](mailto:reservations@windjammer-landing.com) or call 1-877-522-0722 to reach our reservations team.

As part of the global travel industry, we have an important role to play and we are grateful to our guests, staff and partners for their continuous support and understanding. We hope that you and your family are safe and healthy, and we look forward to welcoming you back.

Sincerely,

*NPrattas*  
Nick Prattas  
Managing Director