



March 23rd 2020

Dear Valued Partners,

We are continuing to closely monitor the Centers for Disease Control and Prevention and World Health Organization's statements regarding the novel coronavirus (COVID-19) cases and are following guidelines from these agencies and the local health departments.

In addition, the governments of Barbados and Saint Lucia have implemented various executive measures to ensure the wellbeing and safety of the public, including a mandatory 14-day quarantine for anyone entering the Barbados as of Sunday 22nd March 2020 and Saint Lucia has announced the closure of airports to all incoming commercial and private flights effective Monday 23rd March 2020.

Given these developments, we have made the decision to temporarily close operations of our seven properties in Barbados effective March 28, 2020 and the Landings in St Lucia, effective March 24, 2020.

We are working to take care of all in-house guests until their respective airlines re-patriate them during the course of this week. We are canceling our mutual clients' reservations without penalty for arrivals between now and May 15th at Colony Club, Treasure Beach, The House, Crystal Cove, Tamarind, Turtle Beach in Barbados and the Landings in St Lucia. Moreover, all reservations at Waves Hotel & Spa due to arrive before April 30th will be cancelled.

We regret this inconvenience and thank you for your continued partnership. We will be waiting to welcome our mutual guests back to our beautiful resorts after these difficult times and whenever they are ready to plan their next visit to Barbados or St Lucia.

Please do not hesitate to contact us should you have questions.

Sincerely,

The Elegant Hotels Team

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